

Jr. Technical Implementation Specialist

Summary:

The Junior Technical Implementation Specialist is part of a cross-functional team but primarily a technical resource. You are an individual that is hands-on, proactive, and able to function in an independent manner. You actively collaborate in the planning, design, implementation and troubleshooting efforts and are able to work in concert with our developers, PMs, and other technical resources.

Responsibilities:

- Develop and ensure that a technical plan is in place for each stage of deployment and track key delivery metrics and processes
- Execute and automate different cycles of the release process
- Clearly identify, assess and communicate status, issues, risks, efforts and rewards of each project
- Help Implementation Team and QA Testing Team troubleshoot issues as needed
- Communicate and work collaboratively with members of Development, Project Management and QA Testing Teams to ensure timely delivery of releases
- Exceptional written and oral communication skills with the ability to create procedural documentation and develop technical proposals
- Able to conduct research into a wide range of computing issues as required and to quickly absorb and retain complex technical information

Qualifications

- University degree or community college diploma in a related field such as computer science/Information Technology
- Experience in the software development life cycle, release management, and/or SaaS (software as a service) desired
- SQL and scripting experience
- Experience with version control systems like Git or SVN
- Strong attention to detail and organizational skills• Must be an independent, motivated team player
- Ability to work in a fast-paced environment with short release cycles
- Willingness to work occasionally outside of normal business hours
- Financial Industry background an asset